Site Administration

Roles & Responsibilities for Clients Hosted by eThink

Below is a listing of Site Administration tasks/capabilities. eThink by Open LMS provides a full management model ,meaning we are here to help you with any role changes, block changes or site wide settings you might want to adjust. We consider ourselves partners in this process.

SITE ADMINISTRATION CAPABILITY	Client Admin	eThink by Open LMS
System settings and maintenance		
Install plugins	N	Y
Manage plugin/module settings	N	Y
Manage authentication to Moodle	N	Y
Assure accounts are correct and active in AD/LDAP	Y	N
Install and manage blocks	N	Y
External database enrolments	N	Y
Manage enrollment plugins	N	Y
Assure changes to the SIS/ERP are communicated	Y	N
Administer security settings	N	Y
Enable media embedding and settings	N	Y
Maintain server settings	N	Y
Manage text editor	N	Y
Users		
Browse all users	Y	Y
View and edit an individual user's profile	Y	Y
Assure every user has a correct UserID	Y	N
Add new users	Y	Y

Delete users	Y	Y
Perform bulk user actions	Y	Y
Changing Role permissions	N	Y
Assign users to the Client Admin role	N	Y
View a user's permissions in the system	Y	Y
Manage Observers	Y	Y
Merge user accounts	Y	Y
Maintain field mapping from AD/LDAP to user profiles	N	Y
Courses		
Open course categories	Y	Y
Manage categories	Y	Y
Add a course category	Y	Y
Add a course	Y	Y
Delete a course	Y	Y
Create course backups	Y	Y
Restore courses	Y	Y
Adjust system grade report settings	Y	Y
Establish system letter grade equivalency	Y	Y
Set system scales	Y	Y
Archive courses	Y	Y
Visual		
Front page settings	Y	Y
Theme	N	Y
Manage language packs and settings	N	Y

Reports & Notifications		
View last execution log	Y	Y
Create new configurable reports	N	Y
Run reports from configurable reports block	Y	Y
View logs	Y	Y
Receive server notifications	N	Y
Support & Training		
Level 1 instructor or learner support	Y	N
Level 2 support	N	Y
Self-paced training courses: student, instructor, admin	N	Y