

## GDPR

### What is it?

If the concept of GDPR hasn't crossed your desk yet, we want it to be a regulation you're aware of and are prepared for as it went into effect on May 25, 2018.

Moodle HQ has been preparing for months to guide users towards compliance of GDPR requirements and we at eThink want to ensure you are fully ready for these changes too.

HQ has a set of features in development which will meet compliance needs covering the following areas:

- onboarding of new users
- privacy statements
- the tracking of consent
- handling of subject access requests

These features have been implemented as core tools as of version 3.5. In previous versions they were offered as plugins. They can be used to help you to become compliant with the new regulations.

eThink's move to AWS is also an important aspect of this discussion. Amazon guarantees that their servers and their extra services comply with GDPR requirements.

Keep in mind that having these tools on your site alone is not going to be enough to meet the GDPR requirements. Correct configuration and implementation of the required processes and procedures is also required and you should engage with your IT and legal department on what is required.

### What Can I do?

Below are directions for where you will find these settings and a few suggestions on how to use them.

Click into your Site Admin menu > Users and you will see the display below.

## Users

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### Accounts

- Browse list of users
- Bulk user actions
- Add a new user
- Merge user accounts
- Merge user accounts
- See merging logs
- Upload users
- Upload user pictures

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### Permissions

- Assign system roles
- Check system permissions

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### Privacy and policies

- Data requests
- Data registry
- Data deletion
- Plugin privacy registry
- Manage policies
- User agreements

Instead of a full site admin, such as your eThink team, being able to control the policies, they've now given it to roles like the Client Admin who can now make changes and control it. It is located here: <yoursiteurl/admin/tool/policy/managedocs.php>.

For testing you can take an existing user agreement and paste it into the area linked above.

Once created and in place on the site, this policy is the first thing that your users will see. The user has to agree to the policy before they are allowed to the form where they can input their data for their account.

### Additions within Moodle 3.6

New in Moodle 3.6 you can set your user agreements as optional, giving users the ability to agree or not. Also new in 3.6 is the ability to bulk handle data requests, filtering by various statuses or request types. There is also a data retention summary available from a user profile, which shows the default categories and purposes for retaining user data. You'll find that these changes have also been pushed back to Moodle versions 3.3.9, 3.4.6, and 3.5.3.

Here is some additional documentation from Moodle.org:

- <https://docs.moodle.org/36/en/GDPR>
- [https://docs.moodle.org/36/en/GDPR for administrators](https://docs.moodle.org/36/en/GDPR_for_administrators)
- [https://docs.moodle.org/36/en/GDPR FAQ](https://docs.moodle.org/36/en/GDPR_FAQ)